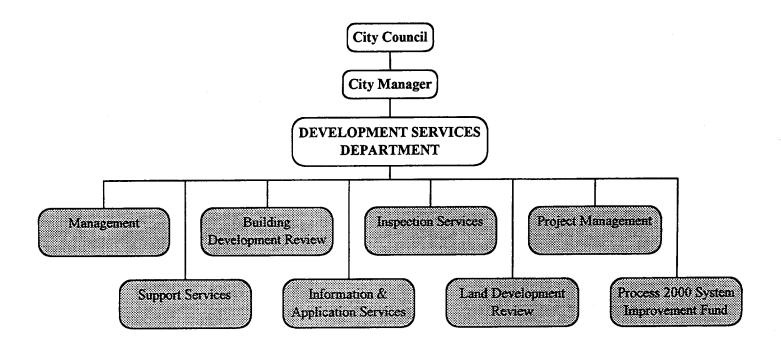
DEVELOPMENT SERVICES BUSINESS CENTER



MISSION STATEMENT

To manage the development review process from concept to completion; to protect the natural and built environment in San Diego; to provide for the safety of its people through the application of adopted standards; and to strive for excellence in customer service.

BUDGET SUMMARY

	CURRENT 1996-97	PROPOSED 1997-98
DEPARTMENT STAFFING		
GENERAL FUND SUPPORT SERVICES INFORMATION/APPLICATION SVCS LAND DEVELOPMENT REVIEW PROJECT MANAGEMENT BUILDING DEVELOPMENT REVIEW	11.00 4.50 30.65 9.85 1.00	- 0 - - 0 - - 0 - - 0 -
TOTAL	57.00	
DEVELOPMENT SERVICES ENTERPRISE FUND MANAGEMENT SUPPORT SERVICES BUILDING DEVELOPMENT REVIEW INFORMATION & APPLICATION SVCS INSPECTION SERVICES LAND DEVELOPMENT REVIEW PROJECT MANAGEMENT	4.00 28.00 55.50 38.20 62.50 69.45 12.10	39.00 41.00 46.70 62.50 95.10
TOTAL	269.75	325.75
DEPARTMENT EXPENDITURES		
GENERAL FUND SUPPORT SERVICES INFORMATION/APPLICATION SVCS LAND DEVELOPMENT REVIEW PROJECT MANAGEMENT BUILDING DEVELOPMENT REVIEW	\$ 1,941,376 226,994 2,006,834 520,390 83,165	
TOTAL	\$ 4,778,759	\$
DEVELOPMENT SERVICES ENTERPRISE FUND MANAGEMENT SUPPORT SERVICES BUILDING DEVELOPMENT REVIEW INFORMATION & APPLICATION SVCS INSPECTION SERVICES LAND DEVELOPMENT REVIEW PROJECT MANAGEMENT	4,253,075 2,687,661 4,376,823 4,493,481 926,935	
TOTAL	Ş ΔU,854,443	\$ 26,128,097

Note: In Fiscal Year 1998, the General Fund element of the Development Services Department has been transferred to the Development Services Enterprise Fund.

	CURRENT 1996-97	
DEPARTMENT EXPENDITURES		
PROCESS 2000 PROCESS 2000	\$ 3,514,000	\$ 875,000
TOTAL	\$ 3,514,000	\$ 875,000
DEPARTMENT EXPENDITURES BY CLASS		
GENERAL FUND PERSONNEL EXPENSE NON-PERSONNEL EXPENSE	\$ 3,162,754 1,616,005 \$ 4,778,759	
DEVELOPMENT SERVICES ENTERPRISE FUND PERSONNEL EXPENSE NON-PERSONNEL EXPENSE	\$ 15,017,706	\$ 19,201,095 6,927,002
TOTAL	\$ 20,854,443	\$ 26,128,097
PROCESS 2000 NON-PERSONNEL EXPENSE	\$ 3,514,000	\$ 875,000
TOTAL	\$ 3,514,000	\$ 875,000

Note: In Fiscal Year 1998, the General Fund element of the Development Services Department has been transferred to the Development Services Enterprise Fund.

Fund: 100 General Fund Dept: 544

MISSION STATEMENT

To manage the development review process from concept to completion; to protect the natural and built environments in San Diego; to provide for the safety of its people through the application of adopted standards; and to strive for excellence in customer service.

BUDGET SUMMARY

	CURREN 1996-9	NT 97 	PROPOSED 1997-98
DEPARTMENT STAFFING			
SUPPORT SERVICES INFORMATION/APPLICATION SVCS LAND DEVELOPMENT REVIEW PROJECT MANAGEMENT BUILDING DEVELOPMENT REVIEW	3	11.00 4.50 80.65 9.85 1.00	-
TOTAL		57.00	-0-
DEPARTMENT EXPENDITURES			
SUPPORT SERVICES INFORMATION/APPLICATION SVCS LAND DEVELOPMENT REVIEW PROJECT MANAGEMENT BUILDING DEVELOPMENT REVIEW	226 2,006 520	1,376 \$ 5,994 5,834 0,390 8,165	
TOTAL	\$ 4,778	3,759	
DEPARTMENT EXPENDITURES BY CLASS			
PERSONNEL EXPENSE NON-PERSONNEL EXPENSE	\$ 3,162 1,616	2,754 \$ 5,005	5
TOTAL	\$ 4,778	3,759	S

Note: In Fiscal Year 1998, the General Fund element of the Development Services Department has been transferred to the Development Services Enterprise Fund.

Development Services General Fund

Fund: 100

General Fund Dept: 544

SUMMARY OF MAJOR BUDGET CHANGES

	POSITIONS		COST
		-	
Transfer of Development Services General Fund			
to Development Services Enterprise Fund	- 57.00	- \$	4.779.000 @

[@] The reduction in General Fund expenditures is partially offset by a reduction in General Fund revenues.

General Fund Dept: 544

POSITION AND SALARY SCHEDULE

Fund: 100

CLASS POSITION YEARS SALARIES AND WAGES
NUMBER POSITION TITLE CURRENT PROPOSED PROPOSED

Note: In Fiscal Year 1998, the General Fund element of the Development Services Department has been transferred to the Development Services Enterprise Fund. The Development Services Enterprise Fund position and salary schedule reflects this change.

Development Services Enterprise Fund

Dept: 130

MISSION STATEMENT

Fund: 41300

To manage the development review process from concept to completion; to protect the natural and built environments in San Diego; to provide for the safety of its people through the application of adopted standards; and to strive for excellence in customer service.

BUDGET SUMMARY

	CURRENT 1996-97	PROPOSED 1997-98
DEPARTMENT STAFFING		
MANAGEMENT SUPPORT SERVICES BUILDING DEVELOPMENT REVIEW INFORMATION & APPLICATION SVCS INSPECTION SERVICES LAND DEVELOPMENT REVIEW PROJECT MANAGEMENT	28.00 55.50 38.20 62.50 69.45	62.50
TOTAL	269.75	325.75
DEPARTMENT EXPENDITURES		
MANAGEMENT SUPPORT SERVICES BUILDING DEVELOPMENT REVIEW INFORMATION & APPLICATION SVCS INSPECTION SERVICES LAND DEVELOPMENT REVIEW PROJECT MANAGEMENT	3,732,622 4,253,075 2,687,661 4,376,823 4,493,481	\$ 393,027 5,174,361 3,541,198 3,266,158 4,526,586 6,646,172 2,580,595
TOTAL	\$ 20,854,443	\$ 26,128,097
DEPARTMENT EXPENDITURES BY CLASS		
PERSONNEL EXPENSE NON-PERSONNEL EXPENSE		\$ 19,201,095 6,927,002
TOTAL	\$ 20,854,443	\$ 26,128,097

Note: In Fiscal Year 1998, the General Fund element of the Development Services Department has been transferred to the Development Services Enterprise Fund.

Development Services Enterprise Fund

Dept: 130

Fund: 41300

SUMMARY OF MAJOR BUDGET CHANGES

	POSI	TIONS		COST	
Personnel expense adjustments		-0-	+	\$ 938,000	*
Transfer of Development Services General Fund to Development Services Enterprise Fund	+	57.00	+	\$ 4,779,000	
Conversion of 22.00 existing positions to Development Project Managers for Implementation of Process 2000		-0-	+	\$ 255,000	
Staffing due to an increase in environmental review requests	+	2.00	+	\$ 120,000	
General Government Services		-0-	+	\$ 116,000	
Transfer of staffing from Park and Recreation Department-Northern Parks Division for Plan Check Program	+	1.00	+	\$ 60,000	
Staffing due to an increase in drainage and grading plan check requests	+	1.00	+	\$ 57,000	
Staffing due to an increase in final map, easement, drawing, and street dedication review requests	+	1.00	+	\$ 57,000	
Support for conversion of Inspection Services Division's office space payment from an annual rent payment to a seven-year purchase agreement		-0-	+	\$ 25,000	
Utility rate adjustment		-0-	+	\$ 18,000	
Supplies and services		-0-	+	\$ 17,000	
Reduction in Automated Infrastructure Mapping		-0-	-	\$ 551,000	

^{*} Adjustments to reflect the annualization of the FY 1997 salary increase, FY 1998 negotiated salary increases, average salaries, and fringe benefits.

Development Services Development Services Enterprise Fund

Dept: 130

SUMMARY OF MAJOR BUDGET CHANGES

	POSITIONS	_	COST
Transfer of staffing and support from Land Development Review Division to Engineering and Capital Projects Department-Transportation and Drainage Design Division for traffic signal and street light activation	- 4.00	- \$	274,000 #
Reduction in management positions due to internal restructuring	- 2.00	- \$	206,000
Accounting Management Resource Information System (AMRIS) support	-0-	- \$	50,000
Reduction of funding for Organization Effectiveness Program support of Process 2000	-0-	- \$	44,000
Automated support	-0-	- \$	43,000

[#] Reimbursable program

Fund: 41300

Development Services - Management

Development Services Enterprise Fund

Div: 130100

DEPARTMENT SUMMARY

Management

Fund: 41300

This program directs the administration of state and local regulations relating to the development review process. This includes environmental, planning, and engineering regulations, as well as building, electrical, plumbing, and mechanical codes; zoning ordinances; laws governing new water and sewer service capacity; and subdivision of land, grading, and encroachments into the public rights-of-way.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To achieve an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time for the Development Services Department.		90%
Resource Allocation	\$378,431 4.00 positions	\$393,027 4.00 positions

Development Services Enterprise Fund

Div: 130105

DEPARTMENT SUMMARY

Key Performance Measures

Fund: 41300

- To assist 90% of Records walk-in customers within five minutes of check-in.
- To coordinate an average 12 hours of training annually per Development Services employee.
- To publish ten issues annually of the Development Services customer newsletter "Permit Press" with a circulation of 4,200.

Records

This program maintains active and archival records, maps, and historical files. It also provides record check out services for staff and the public, along with microfilm/micrographic services and information research.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To achieve an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$457,861 8.00 positions	\$473,368 8.00 positions

Development Services Enterprise Fund

Div: 130105

DEPARTMENT SUMMARY

Automation

Fund: 41300

This program provides information systems management to the department and supports the department's communication and automation development needs. This program also manages the Geographic Mapping Information System (GIS) and participates in the Regional Urban Information System (RUIS).

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To provide information and data processing support as measured by an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$3,575,289 13.00 positions	\$3,016,848 13.00 positions

Public Information

This program disseminates information on codes, procedures, and other services to the public and staff. It also acts as the primary news media contact.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To achieve an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time for information provided to the public.		90%
Resource Allocation	\$108,090 1.50 positions	\$111,448 1.50 positions

Development Services Enterprise Fund

Div: 130105

DEPARTMENT SUMMARY

Training

Fund: 41300

This program provides centralized training services to operating divisions.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To provide high quality training as measured by an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$109,530 1.50 positions	\$114,215 1.50 positions

Administration

This program provides administrative direction to the division, and provides fiscal guidance and direction to management and the operating divisions.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To provide administrative services to all divisions with an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$149,383 1.50 positions	\$171,547 1.50 positions

Development Services Enterprise Fund

Div: 130105

DEPARTMENT SUMMARY

Financial Services

Fund: 41300

This program provides centralized support services to operating divisions, including analytical studies and procedure development; annual budget development and administration; fee development; and personnel, payroll, and purchasing services.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To provide financial or special project support to the department with an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$1,262,304 13.50 positions	\$1,286,935 13.50 positions

Development Services - Building Development Review

Fund: 41300 Development Services Enterprise Fund Div: 130110

DEPARTMENT SUMMARY

Key Performance Measures

- To complete 80% of residential combined plan checks within six working days, and complete 90% of
 multi-family and commercial combined plan checks within 18 working days, at a direct cost of \$231.49
 per combined plan check.
- To complete 90% of commercial and multi-family electrical plan checks within six working days.
- To complete 90% of commercial and multi-family mechanical/plumbing plan checks within nine working days.
- To complete 90% of commercial multi-family structural plan checks within 22 working days and review 80% of residential structural plan checks within six working days.
- To complete over-the-counter electrical, mechanical and structural plan checks for 90% of tenant improvement plans within one working day.

Administration

This program acts as Building Official for the City of San Diego. This program also manages daily activities of the division to ensure building safety, plan review accuracy, and a high level of customer service.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To achieve an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$178,414 2.00 positions	\$186,313 2.00 positions

Development Services - Building Development Review

Fund: 41300 Development Services Enterprise Fund Div: 130110

DEPARTMENT SUMMARY

Plan Check

This program checks building plans for conformance with state and local building and safety codes. These include structural, mechanical, plumbing, electrical, energy, and geology codes.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To check building plans for conformance with building and safety codes with an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$2,155,504 32.00 positions	\$2,265,142 32.00 positions

Technical Information

This program provides general information to customers, technical support during preliminary review meetings, code interpretations, and serves as staff support to the Board of Appeals and Advisors.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To respond to requests for information in an agreed upon time frame, serve as staff to the Board of Appeals and Advisors, and publish code interpretation and information bulletins for the public and City staff with an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$1,027,760 6.50 positions	\$1,049,537 6.50 positions

Development Services - Building Development Review

Fund: 41300 Development Services Enterprise Fund Div: 130110

DEPARTMENT SUMMARY

Unreinforced Masonry

This program is responsible for implementing the Unreinforced Masonry (URM) Seismic Retrofit Ordinance for buildings, providing structural analysis, and plan checking of retrofit plans.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To complete activities necessary to implement the third year of the five-year Unreinforced Masonry (URM) Bearing Wall Retrofit Program, and to provide complete and accurate information to the customer with an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$38,039 .50 position	\$40,206 .50 position

Development Services - Information and Application Services

Fund: 41300 Development Services Enterprise Fund Div: 130115

DEPARTMENT SUMMARY

Key Performance Measures

- To determine customer needs in the first public contact with an accuracy level of 80% as measured by the number of customers properly routed for Early Assistance or project processing, at a direct cost of \$5.17 per customer contact.
- To distribute 80% of project plans within one working day of submittal.
- To assist 90% of walk-in Early Assistance customers within 60 minutes of check-in, and provide same day response for general information and site specific inquiries.
- To maintain a review accuracy rate of 95% of the minimum intake quantitative requirements for development projects.

Administration

This program gives direction to the division's functions by providing customers with a single point of entry for development review, giving accurate and complete information, handling project intake, and coordinating preliminary review.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To achieve an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time in all activities.		90%
Resource Allocation	\$158,825 2.00 positions	\$164,643 2.00 positions

Development Services - Information and Application Services

Fund: 41300 Development Services Enterprise Fund Div: 130115

DEPARTMENT SUMMARY

Single Point of Entry

This program acts as the single point of entry for all development projects. Services include initial customer contact, then routing those customers based on their needs. This program maintains the public information counter, bookstore, and self-access information area.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To achieve an overall "agree" or "strongly agree" rating in customer satisfaction 80% or more of the time.		80%
Resource Allocation	\$238,116 3.50 positions	\$245,460 3.50 positions

Early Assistance

This program responds to development and building code questions from customers. It also conducts research for historical development information.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To achieve an overall "agree" to "strongly agree" rating in customer satisfaction 80% or more of the time.		80%
Resource Allocation	\$1,266,037 22.70 positions	\$1,323,491 22.70 positions

Development Services - Information and Application Services

Fund: 41300 Development Services Enterprise Fund Div: 130115

DEPARTMENT SUMMARY

Intake

This function accepts project plans into the City's development review system. It also routes plans to staff reviewers based on development project manager direction and establishes customer deposit accounts.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To achieve an overall "agree" or "strongly agree" rating in customer satisfaction 80% or more of the time.		80%
Resource Allocation	\$1,496,588 18.50 positions	\$1,532,564 18.50 positions

Development Services - Inspection Services

Fund: 41300 Development Services Enterprise Fund Div: 130120

DEPARTMENT SUMMARY

Key Performance Measures

- To perform thorough and competent combination inspections, responding to 95% of combination inspection requests on the next working day, at a direct cost of \$31.24 per combination inspection.
- To perform thorough and competent electrical and mechanical inspections, responding to 95% of electrical and mechanical inspection requests on the next working day.
- To perform thorough and competent structural inspections, responding to 95% of structural inspection requests on the next working day.
- To schedule 100% of requests for inspection with a maximum telephone wait of no more than two minutes.

Administration

This program provides administrative direction for the division. The program is responsible for scheduling inspections, maintaining inspection records, issuing miscellaneous permits, and performing inspections of all building construction to ensure substantial compliance with the City's building and environmental regulations.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To provide professional and courteous service to our customers in order to achieve an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$91,983 1.00 position	\$95,914 1.00 position

Development Services - Inspection Services

Development Services Enterprise Fund Div: 130120

DEPARTMENT SUMMARY

Inspections

Fund: 41300

This program schedules and inspects work completed under an issued construction permit. Structural, electrical, mechanical, and combination inspectors are assigned to inspect construction at various stages of completion to determine whether completed work complies with approved plans, methods, and materials specified under accepted codes.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To achieve an overall "agree" or "strongly agree" rating in customer satisfaction 98% of the time in all activities.		98%
Resource Allocation	\$4,211,685 61.50 positions	\$4,430,672 61.50 positions

Development Services - Land Development Review

Fund: 41300 Development Services Enterprise Fund Dept: 130125

DEPARTMENT SUMMARY

Key Performance Measure

- To complete 90% of development permit review initial submittals for public and private development within 25 working days.
- To complete 90% of development permit and final map plan checks within 20 working days.
- To complete 90% of sewer/water/traffic studies review of initial submittals within 25 working days.
- To complete 90% of exemptions within 20 working days after environmental determination, at a direct cost of \$738.82 per exemption.
- To complete 90% of Negative Declarations within 55 working days after environmental determination, and prepare final Mitigated Negative Declarations with 90% of all extended initial study letters completed within ten working days after an environmental determination, at a direct cost of \$2,543 per Negative Declaration and Mitigated Negative Declaration.

Administration

This program provides administrative direction, technical support, and supervision for the land development review process.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measures To achieve an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$142,557 2.00 positions	\$146,897 2.00 positions

Development Services - Land Development Review

Fund: 41300 Development Services Enterprise Fund Dept: 130125

DEPARTMENT SUMMARY

Land Use and Planning Review

This program reviews public and private development plans for conformance with City and state land use regulations.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To meet the customers' expectation of a timely, accurate, and thorough review in the land development review process as measured by achieving an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$2,989,992 40.05 positions	\$3,067,816 39.30 positions

Plan Check

This program reviews construction plans and documents to ensure conformance with regulations and approved land use, zoning, and engineering development plans.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To meet the customers' expectation of timeliness in the plan check process as measured by receiving an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$1,664,949 26.75 positions	\$1,662,582 25.75 positions

Development Services - Land Development Review

Fund: 41300 Development Services Enterprise Fund Dept: 130125

DEPARTMENT SUMMARY

Environmental Document Preparation

This program prepares environmental documents and reviews development plans for conformance with local, state, and federal environmental regulations.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To make the environmental document preparation process meet the customers' expectation of timeliness by receiving an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$1,354,692 22.60 positions	\$1,513,352 24.35 positions

Legislation Review

This program reviews state and federal legislation, and prepares local land development regulations.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To develop the legislative alternative and public review process and achieve an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$244,112 3.70 positions	\$255,525 3.70 positions

Development Services - Project Management

Development Services Enterprise Fund Div: 130130

DEPARTMENT SUMMARY

Key Performance Measures

Fund: 41300

- To meet the agreed upon schedule for 85% of projects submitted.
- To schedule 90% of all development project Preliminary Review meetings within five working days of customer requested time frames.
- To schedule a public hearing with the Hearing Officer within three working days of final environmental document, meeting the scheduling period on 80% of the projects.
- To assist customers with over-the-counter no-plan projects within 30 minutes of check-in at the Single Point of Entry for 90% of projects.
- To provide customer service 85% of the time, for over-the-counter projects, within ten minutes of the appointment time for customers with appointments, and within 60 minutes of check-in time for walk-in customers for projects with plans.

Projects with Plans

This program develops a schedule for customers to reflect review times and fee estimates associated with projects.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To meet the customers' expectations of predictability, timeliness, cost effectiveness, and coordination in the development review process as measured by receiving an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$1,657,223 27.00 positions	\$1,874,917 26.00 positions

Development Services - Project Management

Development Services Enterprise Fund

Div: 130130

DEPARTMENT SUMMARY

Over-the-Counter Projects

Fund: 41300

This program issues over-the-counter project approvals at a single point of entry.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To issue simple over-the-counter project approval and meet the customers' expectations of predictability and timeliness with an overall "agree" or "strongly agree" rating in customer satisfaction on 80% or more of the projects.		80%
Resource Allocation	\$471,010 8.50 positions	\$491,140 8.50 positions

Project Preliminary Review

This program provides assistance to customers before application submission and fee payment.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To provide pre-application assistance to improve predictability in the development review process by providing information about a potential project's feasibility, submittal requirements, and estimated cost and time line, with an overall "agree" or "strongly agree" rating in customer satisfaction 90% or more of the time.		90%
Resource Allocation	\$124,052 1.95 positions	\$129,995 1.95 positions

Development Services - Project Management

Fund: 41300 Development Services Enterprise Fund Div: 130130

DEPARTMENT SUMMARY

Consolidated Hearing Officer

This program schedules public hearings and provides a hearing officer.

Program Summary	FY 1997 Current	FY 1998 Proposed
Performance Measure To schedule public hearings and serve as Hearing Officer on discretionary actions in a timely manner with an overall "agree" or "strongly agree" rating in customer satisfaction on 80% or more of the hearings.		80%
Resource Allocation	\$80,776 1.00 position	\$84,543 1.00 position

Fund: 41300 Development Ŝervices Enterprise Fund Dept: 130

REVENUE AND EXPENSE STATEMENT

	ACTUAL 1995-96	ESTIMATED 1996-97	ESTIMATED 1997-98
REVENUE			
Reserve for Future Years Prior Year Encumbrances	\$ 5,411,502 93,141	\$ 3,665,205 25,000	\$ 2,401,973 25,000
Reserve for Work in Progress Liability	2,314,424	2,094,894	2,141,541
Automation Upgrade Reserve for Advances to Citymed Plan Check Fees Issuance and Servicing of	400,000 8,700 5,615,207	8,700 5,897,300	8,700 6,074,219
Structural Permits	3,043,872	3,219,000	3,315,570
Issuance and Servicing of Electrical Permits Issuance and Servicing of	588,426	641,300	660,539
Mechanical Permits	717,872	859,600	885,388
Issuance and Servicing of Combination Permits	2,372,426	2,767,800	2,850,834
Issuance and Servicing of Engineering Permits Services to Gas Tax TransNet Other Revenues Zoning Permits	72,865 1,373,046 493,173	69,200 1,318,264 490,700	553,831 400,000 583,908 1,431,213 500,171
Development and Environmental Planning Revenues Water Utilities Reimbursement Subdivision Permits Reimbursement from General Fund	1,287,708 1,800,047 911,691	1,042,900 784,194 1,600,000 947,600	1,270,223 913,067 3,376,899 1,478,113
Total Revenue	\$ 26,504,101	\$ 25,431,657	\$ 28,871,189
EXPENSE			
Total Operating Expense	\$ 20,710,302	\$ 20,854,443	\$ 26,128,097
Total Expense	\$ 20,710,302	\$ 20,884,443	\$ 26,128,097

⁽¹⁾ Fees collected in advance of providing the actual service.

Note: In Fiscal Year 1998, the General Fund element of the Development Services Department has been transferred to the Development Services Enterprise Fund. This is reflected in the Estimated 1997-98 column.

Development Services Development Services Enterprise Fund

Fund: 41300 Development Ŝervices Enterprise Fund Dept: 130

		ACTUAL 995-96	ESTIMATE 1996-97	_	ESTIMATED 1997-98
RESERVE					
Reserve for Encumbrances Work in Progress Liability Designated for Future Years Advance to Citymed	2,0	25,000 \$ 94,894 65,205 8,700	25,00 2,141,54 2,401,97 8,70	1 3	25,000 2,141,541 567,851 8,700
Total Reserve	\$ 5,79	93,799 \$	4,577,21	4 \$	2,743,092
BALANCE				_ 	
Total Expense, Reserve, and Balance	\$ 26,5	04,101 \$	25,431,65	7 \$	28,871,189

Note: In Fiscal Year 1998, the General Fund element of the Development Services Department has been transferred to the Development Services Enterprise Fund. This is reflected in the Estimated 1997-98 column.

Development Services Enterprise Fund

Dept: 130

Fund: 41300

POSITION AND	D SALARY SCHEDULE			
CLASS NUMBER	POSITION TITLE	POSITIO CURRENT	ON YEARS PROPOSED	SALARIES AND WAGES PROPOSED
130100 MANAGEN 130200 MANAGEN				
U/C U/C 1876 1879	DEVELOP SERVICES DIR ASST DEVEL SERV DIR EXECUTIVE SECRETARY SENIOR CLERK/TYPIST	1.00 1.00 1.00 1.00	1.00 1.00 1.00 1.00	93,535 83,627 37,371 31,545
	130200 TOTAL	4.00	4.00	246,078
	130100 TOTAL	4.00	4.00	246,078
130105 SUPPORT 130205 RECORDS				
1153 1555 1879 1776 1535	CIVIL ENGINRING ASST JR ENGINEERING AIDE SENIOR CLERK/TYPIST PUBLIC INFO CLERK CLERICAL ASST II BILINGUAL PAY	1.00 1.00 .50 3.50 2.00	1.00 1.00 .50 3.50 2.00	47,997 31,953 15,773 96,201 51,758 1,238
	130205 TOTAL	8.00	8.00	244,920
130210 AUTOMA				
1401 1926 1221 1153 1348 1727 1423 1555	DATA SYSTEMS TECH SUPV DATA SYST COORD ASSOC CIVIL ENGINEER CIVIL ENGINRING ASST DATA SYSTEMS COORDNTR PRIN ENGR AIDE SR DRAFTING AIDE JR ENGINEERING AIDE	1.00 1.00 1.00 1.00 4.00 1.00 3.00	1.00 1.00 1.00 1.00 4.00 1.00 3.00	35,686 58,486 55,816 47,998 187,744 41,923 110,649 31,953
	130210 TOTAL	13.00	13.00	570,255
130215 PUBLIC	INFORMATION			
	SR PUB INFOR OFFICER CLERICAL ASST II	1.00	1.00	47,180 12,940
	130215 TOTAL	1.50	1.50	60,120

Development Services Enterprise Fund

Dept: 130

POSITION AND SALARY SCHEDULE	POSITION	AND	SALARY	SCHEDULE
------------------------------	----------	-----	--------	----------

Fund: 41300

	CLASS NUMBER	POSITION TITLE	POSITIC	ON YEARS PROPOSED	SALARIES AND WAGES PROPOSED
130220) TRAININ	G			
	L614 L535	ORG EFFECT SPEC II CLERICAL ASST II	1.00	1.00	47,017 12,940
		130220 TOTAL	1.50	1.50	59,957
130225	5 ADMINIS	TRATION			
	J/C L879	DEPUTY DIRECTOR SENIOR CLERK/TYPIST	1.00	1.00	74,773 15,773
		130225 TOTAL	1.50	1.50	90,546
130230) FINANCI	AL SERVICES			
1 1 1 1 1	1917 1218 1879 1648 1237 1104	SUPV MGMT ANALYST ASSOC MGMT ANALYST SENIOR CLERK/TYPIST PAYROLL SPECIALIST II PAYROLL SPEC I ACCOUNT CLERK CLERICAL ASST II	1.00 5.00 .50 1.00 2.00 4.00	1.00 5.00 .50 1.00 1.00 3.00 2.00	58,758 234,000 15,772 28,875 27,621 82,539 51,758
		130230 TOTAL	13.50	13.50	499,323
		130105 TOTAL	39.00	39.00	1,525,121
	D BUILDING ADMINIS	G DEVELOPMENT REVIEW TRATION			
_		DEPUTY DIRECTOR ASST DEPUTY DIRECTOR	1.00	1.00	74,773 70,590
		130235 TOTAL	2.00	2.00	145,363
130240	D PLAN CH	ECK			
1 1	1806 1875 1212 1231	SR ENGIN GEOLOGIST STRUCTURAL ENGRING SR ASSOC ELEC ENG/REGIS STRUCTURAL ENGR ASSOC	2.00 5.00 2.00 13.00	2.00 5.00 2.00 13.00	128,904 322,260 118,234 719,225

Development Services Enterprise Fund

Dept: 130

Fund: 41300

POSITION AND SALARY SCHEDULE					
CLASS NUMBER	POSITION TITLE	CURRENT	ON YEARS PROPOSED	SALARIES AND WAGES PROPOSED	
130240 PLAN C					
1928 1658 1657	MECHANICAL ENGR ASSOC SUPV PLAN REV SPEC PLAN REVIEW SPEC IV PLAN REVIEW SPEC III STUDENT ENGINEER BILINGUAL PAY SPECIAL ASSIGNMT PAY	1.00 1.00 5.00	1.00 1.00 5.00	109,398 52,765 48,380 218,330 22,065 1,238 50,498	
	130240 TOTAL	32.00	32.00	1,791,297	
130245 TECHNI	CAL INFORMATION				
1231 1879	STRUCTURAL ENGRING SR FIRE PROTECTION ENG STRUCTURAL ENGR ASSOC SENIOR CLERK/TYPIST WORD PROCESSING OPER CLERICAL ASST II SPECIAL ASSIGNMT PAY	1.00 1.00	1.00	32,226 58,594 55,326 31,545 27,540 51,758 5,762	
	130245 TOTAL	6.50	6.50	262,751	
130250 UNREIN	FORCED MASONRY				
1875	STRUCTURAL ENGRING SR	.50	.50	32,226	
	130250 TOTAL	.50	.50	32,226	
	130110 TOTAL	41.00	41.00	2231,637	
130115 INFORM 130260 ADMINI	ATION & APPLICATION SERVE STRATION	ICES			
U/C 1879	DEPUTY DIRECTOR SENIOR CLERK/TYPIST BILINGUAL PAY	1.00	1.00	74,773 31,545 2,476	
	130260 TOTAL	2.00	2.00	108,794	

Development Services Enterprise Fund

Dept: 130

POSITION AND SALARY SCHEDULE

Fund: 41300

CLASS NUMBER	POSITION TITLE			SALARIES AND WAGES PROPOSED
130265 EARLY	ASSISTANCE			
1354 1221 1231 1225 1872 1928 1658 1227 1657 1727 1423 1555 1879 1776	COMM DEVELOP SPEC IV ASSOC CIVIL ENGINEER STRUCTURAL ENGR ASSOC MECHANICAL ENGR ASSOC SENIOR PLANNER SUPV PLAN REV SPEC PLAN REVIEW SPEC IV ASSOC PLANNER PLAN REVIEW SPEC III PRIN ENGR AIDE SR DRAFTING AIDE JR ENGINEERING AIDE SENIOR CLERK/TYPIST PUBLIC INFO CLERK BILINGUAL PAY	1.10 3.25 1.00 1.00 4.00	1.10 3.25 1.00 1.00	17,603 55,816 55,326 54,699 109,341 26,383 24,190 50,251 272,913 41,923 36,883 127,812 15,773 68,715 3,095
	130265 TOTAL	22.70	22.70	960,723
130270 INTAKE				
1928 1658 1657 1879 1746 1535	SUPV PLAN REV SPEC PLAN REVIEW SPEC IV PLAN REVIEW SPEC III SENIOR CLERK/TYPIST WORD PROCESSING OPER CLERICAL ASST II	.50 1.00 3.50 1.00 1.00	.50 1.00 3.50 1.00 1.00	26,383 48,380 152,831 31,545 27,540 297,609
	130270 TOTAL	18.50	18.50	584,288
130275 SINGLE	POINT OF ENTRY			
1657	SUPV PLAN REV SPEC PLAN REVIEW SPEC III CLERICAL ASST II	2.00	2.00	26,383 87,332 25,879
	130275 TOTAL	3.50	3.50	139,594
	130115 TOTAL	46.70	46.70	1,793,399

Development Services Enterprise Fund Dept: 130

POSITION AND SALARY SCHEDULE	POSITION	AND	SALARY	SCHEDULE
------------------------------	----------	-----	--------	----------

Fund: 41300

CLASS NUMBER	POSITION TITLE	POSITIO	ON YEARS PROPOSED	SALARIES AND WAGES PROPOSED
130120 INSPEC 130280 ADMINI				
U/C	DEPUTY DIRECTOR	1.00	1.00	74,773
	130280 TOTAL	1.00	1.00	74,773
130290 INSPEC	TION			
1163 1173 1179 1849 1162 1172 1178	BLDG INSP SUPV STRUCTURAL ENGR ASSOC SR ELEC INSPECTOR SR MECH INSPECTOR SR STRUCTURAL INSPECT SR COMB INSPECTOR ELEC INSPECTOR II MECH INSPECTOR II STRUCTURAL INSP II COMBINATION INSPEC II APPR I - BLDG INSP II SENIOR CLERK/TYPIST DOC INPUT CLK CLERICAL ASST II BILINGUAL PAY SPECIAL ASSIGNMT PAY	1.00 1.00 2.00 4.00 6.75 7.00 9.00	1.00 1.00 2.00 4.00 6.75 7.00 9.00	139,720 55,325 53,092 53,092 106,184 212,368 311,668 323,211 415,557 963,921 34,231 23,658 109,832 25,879 1,238 2,675
	130290 TOTAL	61.50	61.50	2,831,651
	130120 TOTAL	62.50	62.50	2,906,424
130125 LAND D 130295 ADMINI	EVELOPMENT REVIEW STRATION			
U/C 1535	DEPUTY DIRECTOR CLERICAL ASST II SPECIAL ASSIGNMT PAY	1.00	1.00	74,773 25,879 2,426
	130295 TOTAL	2.00	2.00	103,078
130300 ENVIRO	NMENTAL DOCUMENTATION			
U/C 1878 1354	PRINCIPAL PLANNER SR TRAFFIC ENGINEER COMM DEVELOP SPEC IV	1.25 .10 .20	1.00 .10 .20	62,005 6,445 11,735

Development Services Enterprise Fund

Dept: 130

Fund: 41300

POSITION AND SALARY SCHEDULE					
CLASS NUMBER	POSITION TITLE	POSITIO CURRENT	ON YEARS PROPOSED	SALARIES AND WAGES PROPOSED	
	NMENTAL DOCUMENTATION				
1233 1872 1207 1227	ASSOC TRAFFIC ENGR SENIOR PLANNER ASST TRAFFIC ENGINEER ASSOC PLANNER SPECIAL ASSIGNMT PAY			33,261 298,687 4,784 765,191 806	
	130300 TOTAL	22.60	24.35	1,182,914	
U/C 1878 1855 1221 1233 1872 1153 1207 1227 1727 1726 1423 1879 1532 1746	PRINCIPAL PLANNER SR TRAFFIC ENGINEER CIVIL ENGINEERING SR ASSOC CIVIL ENGINEER ASSOC TRAFFIC ENGR SENIOR PLANNER CIVIL ENGINRING ASST ASST TRAFFIC ENGINEER ASSOC PLANNER PRIN ENGR AIDE PRINCIPAL CLERK SR DRAFTING AIDE SENIOR CLERK/TYPIST INTER STENOGRAPHER WORD PROCESSING OPER CLERICAL ASST II BILINGUAL PAY	1.50 .90 1.70 2.05 2.75 4.20 2.00 .90 10.25 2.00 1.00 .90	.75 .90 1.70 2.05 2.75 4.20 2.00 .90 10.25 2.00 1.00 .90	46,505 58,007 109,428 114,423 152,445 224,016 95,994 43,052 468,251 83,846 37,427 33,195 31,545 28,195 55,080	
1535	CLERICAL ASST II BILINGUAL PAY SPECIAL ASSIGNMT PAY 130305 TOTAL			152,687 3,713 9,446 1,747,255	
130310 LEGISLA	ATION				
U/C 1872 1227	PRINCIPAL PLANNER SENIOR PLANNER ASSOC PLANNER SPECIAL ASSIGNMT PAY	1.00 1.20 1.50	1.00 1.20 1.50	62,006 64,004 68,525 2,219	
	130310 TOTAL	3.70	3.70	196,754	

Development Services Enterprise Fund

Fund: 41300 Dept: 130

POSITION AND SALARY SCHEDULE

CLASS NUMBER	POSITION TITLE	CURRENT	PROPOSED	SALARIES AND WAGES PROPOSED
130315 PLAN CE	HECK			
1878 1221 1233 1872 1938 1153 1207 1227 1727	PRINCIPAL PLANNER SENIOR LAND SURVEYOR CIVIL ENGINEERING SR TRAFFIC ENGINEER SR ASSOC CIVIL ENGINEER ASSOC TRAFFIC ENGR SENIOR PLANNER ASSIST LAND SURVEYOR CIVIL ENGINRING ASST ASST TRAFFIC ENGINEER ASSOC PLANNER PRIN ENGR AIDE PRIN TRAFFIC ENG AIDE SR DRAFTING AIDE CLERICAL ASST II BILINGUAL PAY SPECIAL ASSIGNMT PAY	1.00 2.50 2.65 1.15 1.00 5.10 3.00 4.60 1.00 3.00	2.50 1.65 1.15 1.00 8.10 2.00 4.60 1.00 2.00	15,502 64,452 19,311 139,540 91,468 61,338 48,052 388,776 95,670 210,142 41,923 83,771 3,688 2,588 1,239 13,482
	130315 TOTAL	26.75	25.75	1,280,942
	130125 TOTAL	95.10	95.10	4,510,943
130130 PROJECT 130320 PROJECT				
1928 1855 1221 1872 1658 1657	ASST DEVEL SERV DIR SUP PLAN REVIEW SPEC CIVIL ENGINEERING SR ASSOC CIVIL ENGINEER SENIOR PLANNER PLAN REVIEW SPEC IV PLAN REVIEW SPEC III CIVIL ENGINRING ASST	1.50 1.00 1.30 2.50 5.50	5.00(1) 12.00(2) 5.00(3)	321,845 669,792 239,985

⁽¹⁾ The option title for this position is Project Manager III.

The option title for this position is Project Manager II.

The option title for this position is Project Manager I.

Development Services Enterprise Fund

Dept: 130

POSITION AND SALARY SCHEDULE

Fund: 41300

CLASS				SALARIES AND WAGES
NUMBER	POSITION TITLE	CURRENT	PROPOSED	PROPOSED
130130 PROJECT 130320 PROJECT				
1727 1861 1879 1532	INTER STENOGRAPHER CLERICAL ASST II	.75 3.00	.25 .75 3.00	7,886 21,146 77,637
	130320 TOTAL	27.00	26.00	1,347,497
130350 PROJECT	PRELIMINARY REVIEW			
1872	ASSOC CIVIL ENGINEER SENIOR PLANNER ASSOC PLANNER		.45 .50 1.00	25,117 26,669 45,683
	130350 TOTAL	1.95	1.95	97,469
130355 HEARING	G OFFICER			
U/C	PRINCIPAL PLANNER	1.00	1.00	62,006
	130355 TOTAL	1.00	1.00	62,006
130360 OVER TH	IE COUNTER			
1928 1658 1657	SUPV PLAN REV SPEC PLAN REVIEW SPEC IV PLAN REVIEW SPEC III	1.00 1.00 6.50	1.00 1.00 6.50	52,765 48,380 283,829
	130360 TOTAL	8.50	8.50	384,974
	130130 TOTAL	38.75	37.75	1,891,946
	130 TOTAL BUDGET	326.75	325.75	15,105,548

Process 2000 System Improvement Charge

Div: 302

DIVISION MISSION STATEMENT

To make the development processing system more coordinated, more timely, more predictable, and less costly for applicants.

BUDGET SUMMARY

Fund: 41302

	CURRENT 1996-97	PROPOSED 1997-98
DIVISION EXPENDITURES		
PROCESS 2000	\$ 3,514,000	\$ 875,000
TOTAL	\$ 3,514,000	\$ 875,000
DIVISION EXPENDITURES BY CLASS		
NON-PERSONNEL EXPENSE	\$ 3,514,000	\$ 875,000
TOTAL	\$ 3,514,000	\$ 875,000

Fund: 41302

Process 2000 System Improvement Charge Div: 302

PROGRAM SUMMARY

Process 2000 was developed to help the City of San Diego review construction and development projects for safety, environmental and community concerns, while allowing development reviews to progress in a predictable, timely, and coordinated manner. Key process design components of Process 2000 include a single point of entry, early assistance, uniform application intake, project management, and new technology applications. Process 2000 establishes a single point of contact for the customer in the form of a Project Manager.

The Process 2000 System Improvement Charge, authorized by City Council Resolution R-286161, applies a temporary 5% surcharge on land development permits (excluding single family owner occupied remodels) to partially fund new equipment and programming for Process 2000. This program includes project tracking and automation of map and record data needed for the implementation of Process 2000.

This charge began on September 5, 1995, and will be in effect for four years, or until \$3.5 million is collected, whichever occurs first.

Development Services Process 2000 System Improvement Charge

Fund: 41302

Div: 302

SUMMARY OF MAJOR BUDGET CHANGES

	POSITIONS		COST
		_	
Revision of planned Process 2000 Expenditures			
from a single-year to a multi-year spending plan			
for this fund	-0-	- \$	2,639,000

Development Services Process 2000 System Improvement Charge

Div: 302

REVENUE AND EXPENSE STATEMENT

Fund: 41302

	ACTUAL 1995-96	ESTIMATED 1996-97	ESTIMATED 1997-98
REVENUE			
Balance from Prior Year Permit Surcharge Revenue	\$ 636,057	\$ 636,057 927,038	\$ 875,000
Total Revenue	\$ 636,057	\$ 1,563,095	\$ 875,000
EXPENSE			
Non-Personnel Expense	\$ 	\$ 1,563,095	\$ 875,000
Total Expense	\$ 	\$ 1,563,095	\$ 875,000
RESERVE	\$ 	\$ 	\$
BALANCE	\$ 636,057	\$ 	\$
Total Expense, Reserve, and Balance	\$ 636,057	\$ 1,563,095	\$ 875,000